

SECURE INTERNET-BASED CALL ACCOUNTING SERVICE

5 ABSTRACT OF THE DISCLOSURE

10 A system and method for providing call accounting services
in a secure, cost-effective manner. A network enterprise
includes an intelligent ticket collector (ITC) that retrieves
call detail record (CDR) data generated by one or more private
branch exchange units. The ITC retrieves the CDR data and
transmits it, through encrypted email or other encrypted means,
to a service provider over the Internet. The service provider
receives, decrypts, and processes the CDR data for generating a
call accounting report.